

**From:** Maggie Hayes  
**To:** Microsoft ATR  
**Date:** 1/28/02 10:49pm  
**Subject:** Microsoft Settlement

Maggie Hayes  
13759 Morningbluff Lane  
San Antonio, TX 78216

January 26, 2002

Attorney General John Ashcroft  
US Department of Justice  
950 Pennsylvania Avenue, NW  
Washington, DC 20530

Dear Mr. Ashcroft:

Thank you for the exceptional service you have provided our country. In the interest of furthering the cause of private enterprise, the foundation upon which our country has been built, I am compelled to speak out on the Microsoft settlement. As both a customer and a stockholder, I hold strong opinions on the outcome of this case.

Microsoft has long been a leader in the technology industry. They have earned their place of leadership in the technology industry through their focus on excellence. Due to this commitment Microsoft has consistently outperformed the competition by providing consumers with user-friendly products. As a believer in free enterprise I was outraged by the case against Microsoft. Nonetheless the resolution of this case is the most important matter at this time.

Enacting the settlement will allow Microsoft to get back to business. In addition the stipulations of the settlement will benefit users as well. With the release of Windows XP, Microsoft will be putting in a new mechanism that will allow users to add and delete programs into the system with greater ease. The settlement goes above and beyond the original scope of the case. The Justice Department must enact the settlement at the end of January.

Sincerely,

Maggie Hayes